Have you lost food due to an emergency?

Do you buy groceries with SNAP? You may be able to get some of your SNAP dollars added back to your EBT card.

What you need to know:

- If you receive SNAP benefits and have lost food due to a household misfortune, you can request replacement SNAP benefits.
- The loss can be due to a situation that affects **large areas**, such as a storm or a flood, **or can be specific to a single household**, such as a fire.
- Household misfortunes can include:
  Storms
  Flooding
  Fire
  Extended power outages
  Equipment failure (refrigerator or freezer)
  Failure to pay a utility bill

Note: power must be out for four hours or more to be eligible for SNAP replacement.

What you need to do:

- Submit a replacement form to your local SNAP/HRA office **within 10 days of the loss**. You can do this by mail or in person.
- If you are unable to submit the form within 10 days, call the SNAP/HRA office right away to report the loss. You will then have 10 days to return the form after you report.
- **SNAP Navigators** can help you report the loss and submit the form. Navigators provide one-on-one help with SNAP. The service is free and confidential.

To find a SNAP Navigator near you, visit FoodHelpNY.org

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UNITING POLICIES AND PROGRAMS TO END HUNGER

HungerSolutionsNY.org

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