

# Have you lost food because of a power outage?

Do you buy groceries with SNAP? You may be able to get some of your SNAP dollars added back to your EBT card. Here's how.

## To request replacement SNAP benefits:



**Fill out and submit a replacement form to your local SNAP/HRA office within 10 days of the loss.**

You can do this by mail or in person.



**If you are unable to submit the form within 10 days, call the SNAP/HRA office immediately to verbally report the loss.**

You will then have 10 days to return the form after you report.



**Your local Nutrition Outreach and Education Program (NOEP) Coordinator can help you report the loss and submit the form.**

They can also help you obtain the form in other languages if necessary. NOEP Coordinators are community partners who can help with any questions you may have about SNAP. It's free and confidential.

## To find your local NOEP Coordinator, visit [FoodHelpNY.org](https://www.FoodHelpNY.org).

If there is not a NOEP Coordinator in your county, call to find your local SNAP/HRA office:

*Outside New York City, dial 800-342-3009*

*In New York City, dial 311*



**HUNGER SOLUTIONS**  
NEW YORK UNITING POLICIES AND PROGRAMS TO END HUNGER

[FoodHelpNY.org](https://www.FoodHelpNY.org)  
[SummerMealsNY.org](https://www.SummerMealsNY.org)  
[ChildcaremealsNY.org](https://www.ChildcaremealsNY.org)  
[SchoolMealsHubNY.org](https://www.SchoolMealsHubNY.org)  
[AfterschoolMealsNY.org](https://www.AfterschoolMealsNY.org)  
[HungerSolutionsNY.org](https://www.HungerSolutionsNY.org)

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